

## Important Information:

It is essential that all connectors are fully seated in order for your burner to function properly. If the cord end (plug) is not fully inserted into the jack on the power supply and the jack on the back of your pen you may experience inconsistent heat from your burner. The illustrations below show what a properly seated connector should look like. Note that on new burners the jacks are sometimes quite tight and may require significant downward force in order to seat, especially the first time. Symptoms of poor connection are:

1. Erratic or inconsistent heating.
2. You find that you have to keep increasing the heat setting to get the same tip heat.
3. Buzzing or vibrating at the point where contact is poor.
4. Excessive heat build-up at the point of poor connection. If not corrected this heat build-up may cause melting at the plug.

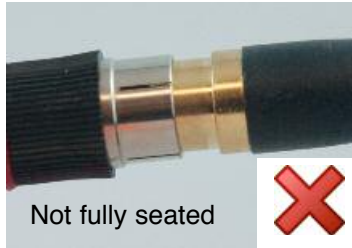
If your burner exhibits any of the above symptoms and you are sure that the plugs are all properly seated please contact Razertip Industries.



Not fully seated



Fully seated



Not fully seated



Fully seated